



SWS Mountain Guides

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Cancellation & Refund Policy

Payments, Deposits, Refunds, Weather Credits, Gratuities, Transfer Fees

Domestic Seminars:

A nonrefundable \$200.00 deposit is required with each reservation and the BALANCE is due 30 days prior to the course starting date. In the event you cancel your reservation, 21 days before the course the balance of your course fee is refunded. We are sorry, but NO REFUNDS will be made within 21 days prior to the course starting date.

Custom Seminars/ Private Guiding:

A nonrefundable \$300.00 deposit is required with each reservation and the BALANCE is due 30 days prior to the course starting date. In the event you cancel your reservation, 21 days before the course the balance of your course fee is refunded. We are sorry, but NO REFUNDS will be made within 21 days prior to the course starting date.

International Seminars:

A nonrefundable \$750.00 deposit is required with each reservation and the BALANCE is due 90 days prior to the course starting date. In the event you cancel your reservation between 90-60 days before the course, a \$500.00 cancellation fee is required and the balance of your course fee is refunded. Between 60-45 days prior to the course a 50% cancellation fee is required with the balance refunded. We are sorry, but NO REFUNDS will be made within 45 days prior to the course starting date.

Gratuities:

Tipping/Gratuities are customary on guided trips if you are pleased with the service provided by your guide or instructor and/or if the guide has gone beyond the scope of instruction to help you with the enjoyment of your course.

Transfer Fees:

You may transfer your domestic course fee (deposit and balance) to another scheduled course when we receive a \$50.00 non-refundable transfer fee with 21 days prior to your domestic course date. Transfers within 21 days prior to your domestic course is by discretion of SWS Mountain Guides director(s) only. Policy does not apply to International Treks, Expeditions, or Adventure travel.

Canceled Courses:

SWS Mountain Guides aka Sierra Wilderness Seminars Inc. reserves the right to cancel, and/or reschedule seminars due to inadequate minimum sign-ups, or other unforeseen circumstances. You will receive a full refund of course fee when the course is canceled 24 hours before the starting date. However, SWS Mountain Guides aka Sierra Wilderness Seminars Inc. is not responsible for additional expenses incurred including non-refundable airline tickets, equipment, medical expenses etc. We recommend you obtain trip cancellation insurance to protect yourself. You can attain Cancellation insurance by logging on to our website at: www.swsmountainguides.com and click on the reservation page for a link to cancellation insurance.

Weather Credits and Rescheduled Seminars:

SWS Mountain Guides aka Sierra Wilderness Seminars Inc. reserves the right to reschedule seminars and/or courses due to severe weather conditions or other uncontrollable circumstances which make the seminar or course unsafe to continue. Weather Credit or Weather Partial Credit will be given for a course or seminar during or within 24 hrs of the course start dates, if severe weather conditions or other uncontrollable circumstances make the seminar or course unsafe to continue. This decision will be at the discretion of the seminar leader and /or the Director(s) of SWS Mountain Guides

Note: Weather credits is an in-house-credit which can be used on rescheduled courses or any other Sierra Wilderness Seminars course or climb within one year of date of issue. Weather credits can be extended beyond the one year time limit, if you contact SWS Mountain Guides and request and extension.

11/09