

SWS Mountain Guides

210 East Lake St. Mt. Shasta, Ca. 96067 mail@swsmtns.com www.swsmountainguides.com

Phone: 888.797.6867 / Fax: 877.797.6867

SWS Mountain Guides "Make it go Guarantee Policy"

If you book a regular scheduled course or climb and are the only client on the course or climb you have Two weeks prior to departure we will contact you and let you know **if you are the only client signed up for that departure**, at this point you have **Three options:**

Option"A": Pay the "Make it go Guarantee" Surcharge of \$75.00 per day and we will run the course as a private one on one with our guide.

Option"B": Transfer to another course with additional clients at no charge.

Option"C": Cancellation of the Course or Climb with a full refund.

This is a win-win for all involved, you get your course on the date you want, my scheduled guide gets the work, and my company with the surcharge covers our direct expenses and breaks even. So this option is available for all regular scheduled courses and climbs, so you can feel free and book your knowing that you can "Make it Go"

Note: SWS Mountain Guides meets it's minimum 2 clients for the course or climb **at the last minute** your "Make it Go Guarantee" Surcharge is refunded.

Exceptions: Applies only to Regular Scheduled SWS Mountain Guides Climbs and Course as scheduled on the SWS Mountain Guides website. Excludes: Custom Trips, International Expeditions, and third party scheduled courses or climbs.